

TOWN OF MAMOU
PUBLIC AWARENESS PROGRAM

STAKEHOLDER QUESTIONNAIRE

Area Residents, Businesses and Gas Customers:

Your natural gas supplier has been directed by Pipeline Safety Regulation 49 CFR 192.616 to inform its natural gas customers and those non-customers living along the path of our buried pipelines what to do in the event of an emergency (leak or fire) associated with our pipelines. This information is sent out annually to everyone living near our pipeline facilities. We are also required to follow-up to determine if the effectiveness of the information provided.

To accomplish this and to comply with these Federal Regulations, we are sending out a questionnaire to customers, business owners and persons living along our pipelines requesting feedback from you. We would appreciate you taking a little of your valuable time to answer the following questions. If you wish to make comments, please do so in the space provided.

Thank you

Deyon Guillory - Gas Superintendent

Which of the following best describes you: Customer Non-Customer Public Official Emergency

1. Do you have natural gas service in your home?
 YES NO
2. Do you know the name of your local gas company?
 YES NO
3. Have you heard or seen a message or notice regarding pipeline safety in the last 12 months? YES NO
4. Before today, have you ever been contacted by someone from the local gas company concerning pipelines in the area? YES NO
5. Do you have the telephone number of the local gas company to call if there is an incident or emergency or if you need information? YES NO
6. Do you know what precautions you and others should take prior to digging near a buried gas pipeline?
 YES NO
7. Do you believe you would recognize a natural gas leak by smell? YES NO
8. Would you light a match if you smelled natural gas inside your home? YES NO
9. Are you familiar with the LA One-Call Hotline number and would you contact it prior to digging? YES NO
10. If you smelled natural gas inside your home would you call the gas company or 911 from your home or from a neighbor's phone?
 My Home Neighbors
11. Do you believe you have adequate information about natural gas safety such as how to recognize a gas leak & what to do should you smell a gas leak? YES NO
12. Do you believe you would recognize a natural gas leak by the hissing sound?
 YES NO
13. Do you know if your local gas company has a plan to deal with emergencies?
 YES NO
14. Have you read about natural gas safety in the newspaper or seen information about natural gas safety on TV.? YES NO
15. Overall, do you think the local gas company has provided you with adequate information regarding natural gas safety? YES NO
16. Overall do you think the local gas company has an adequate public awareness program?
 YES NO

Comments:
