

Natural Gas: At Your Service

This message is brought to you by the Town of Mamou as a public service. To learn more about our natural gas service and the benefits of natural gas, call (337) 468-7141.



**Know what's below.
Call before you dig.**

Natural gas is America's most popular home heating fuel – heating more households than all other energy forms combined. In all, 52 percent of all heated U.S. households have natural gas heat. The purpose of this message is to inform the public that the Town of Mamou has buried gas pipelines throughout the gas service area that provide safe reliable energy to its customers.

Natural gas is increasingly popular for use by homeowners, schools, businesses, factories and electric power-generation plants because it is efficient, clean, reliable and a relative bargain compared to alternative energy sources.

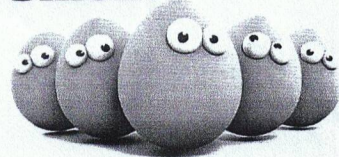
In our community, the Town of Mamou provides natural gas to more than 1,380 customers through a network of underground distribution lines. Main gas lines branch into household service lines. The pipes are typically made of “caution yellow” plastic or tar-coated steel which helps prevent corrosion. As an industry steel pipes are being replaced with the more durable plastic piping. The main lines are typically 2-inches in diameter and are located roughly two-feet below the surface, while service lines are typically half-inch to three-quarter-inch in diameter and buried 12- to 18-inches below the surface.

That's why it's important to “**Call Before You Dig**” or move earth in any way. Whether you're installing an underground dog fence, running water to an outbuilding or post-hole digging for a new mail box post, underground piping and other utilities can be damaged. When you call **LA One Call at 1-800-272-3020 or 811**, they will locate all buried utility lines on your property, so you can safely dig and prevent a potentially hazardous safety issue. The Federal Office of Pipeline Safety recorded 48 cases of third-party excavation damage to distribution lines nationwide resulting in more than \$10 million dollars' worth of property damage and four injuries. **Calling before you dig can prevent a costly or even deadly mistake.**

Natural Gas is a colorless, odorless gas; however, a chemical that smells like rotten eggs is added to help detect a possible leak. If you smell gas, or just think you might be smelling gas, leave the area immediately and call your local gas provider at (337) 468-7141 or 911 from a neighboring home or business. Never turn on or off switches or use a flashlight or phone in the presence of the gas smell, because an electric spark could ignite the gas, causing an explosion.

Do your part to familiarize yourself and your family with these natural gas safety tips and continue to enjoy the value, comfort and benefits of America's cleanest, most efficient energy source!

What Is That Rotten Egg Smell?



PUBLIC NOTICE

Town of Mamou

The purpose of this message is to inform the public that the Town of Mamou has buried gas pipelines throughout the gas service area that provide safe reliable energy to its customers. The Town of Mamou maintains these pipelines to a high standard, and they are considered reliable. A Damage Control Program (line markers) and an Emergency Plan for responding to an emergency has been established and the Town works closely with Fire and Emergency Response Personnel. Prior to any excavation in and around any gas facilities contact either of the numbers below.

One-Call System 1 (800) 272-3020 or 811

Help Us Keep You Safe

How to Recognize a Natural Gas Leak

Natural gas leaks may be detected by one of the following indications on or near our pipelines right-of-way:

1. **A gaseous or hydrocarbon odor. (smell of rotten eggs)**
2. **A blowing or hissing sound.**
3. **Dust blowing from a hole in the ground.**
4. **Continuous bubbling in one spot in wet or flooded area.**
5. **Dead vegetation (grass, shrubs or trees.)**
6. **Abnormally dry or hardened soil.**
7. **Fire apparently coming from the ground or burning above the ground.**

CAUTION: Gas that has accumulated in a confined space is subject to **EXPLOSION.** Please stay away from immediate area of any suspected gas leak and contact the Town of Mamou Gas Maintenance Department! Never turn on or off switches or use a flashlight or phone in the presence of a gas smell.

NOTE: The Town of Mamou does **not** maintain buried piping between the gas meter and the house or business. The customer is responsible for maintaining and repairing this section of gas piping from leakage. These buried gas lines should be checked periodically for leakage.

If you need additional information, suspect a natural gas leak or in case of an emergency concerning a Town of Mamou System gas main or service line, immediately call:

**Town of Mamou: 1 (337) 468-7141 or
(337) 468-5221**